

# Bourse de Commerce — Pinault Collection Visiting Rules

The mission of the Bourse de Commerce — Pinault Collection is to exhibit the collection of works of art put together by François Pinault and to offer an artistic, cultural and educational programme.

These rules are applicable in their entirety to persons wishing to visit the site.

The areas of the Bourse de Commerce concerned by these rules are the following:

- The Information-Tickets area, located outside the Bourse de Commerce building at 1, rue Adolphe-Jullien — 75001 Paris. This is the first reception, information and ticket sales area for individual visitors or groups. Two automatic ticketing machines are also available on the facade of this building, rue de Viarmes.
- The building as such of the Bourse de Commerce, located at 2, rue de Viarmes — 75001 Paris, in which the exhibition galleries, la Halle aux grains – Restaurant-Café and the bookshop. It is at the entrance to this building that Vigipirate control and exhibition access control are carried out.

All these areas are under the responsibility of the management of the Bourse de Commerce — Pinault Collection, with the exception of la Halle aux grains – Restaurant-Café, which is subject to its own internal regulations.

*Please note that some of the provisions of these visiting rules may not apply in view of the specific rules required to comply with the health protocols put in place in the context of the Covid-19 pandemic. We invite you to consult [our health charter](#).*

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# Visitor access to the Bourse de Commerce

## Opening days and times

The Bourse de Commerce and the Information-Tickets area are open to visitors every day (including public holidays with the exception of May 1), except Tuesday (weekly closing day), at the following times:

- from 11 a.m. to 7 p.m. Monday, Wednesday, Thursday and Sunday;
- from 11 a.m. to 9 p.m., at night, on Friday and the 1st Saturday of the month.

Group visitors also benefit, upon reservation, from an additional time slot from 9 a.m. to 11 a.m. (except Sundays and public holidays), which is preferentially dedicated to them.

Exceptionally, and on the occasion of certain events, the management of the Bourse de Commerce – Pinault Collection may decide to modify the dates and times stated above.

Tickets can be purchased on site at the Information-Tickets area located outside the Bourse de Commerce building, subject to availability, by individual visitors and groups up to 45 minutes before closing time.

The Halle aux grains – Restaurant-Café located on level 3 of the Bourse de Commerce building is open from 12 noon to midnight (last orders taken at 10 p.m.) every day. Lunches will be served from 12 p.m. to 3 p.m. and dinners from 7:30 p.m. to 10:30 p.m. During the afternoon from 3 p.m., a sweet and savoury menu will be offered, except on Tuesday when la Halle aux grains is open from 7 p.m. to midnight. The restaurant is managed by Michel and Sébastien Bras.

The Restaurant-Café is accessible without an admission ticket to the Bourse de Commerce, by reservation (strongly recommended) on

the restaurant's website [halleauxgrains.bras.fr](http://halleauxgrains.bras.fr) and by telephone 01 82 71 71 60, or depending on the places left available each day, through its entrance hall, located at 2, rue de Viarmes. Booking a table or access to the Restaurant-Café does not allow access to visit the Bourse de Commerce. During the day, visitors with tickets can access the Restaurant-Café directly from the entrance on level 3, near the Petit Salon, subject to availability.

Exceptionally, and on the occasion of certain events, the management of la Halle aux grains may decide to modify the dates and times stated above. The bookshop is subject to the same opening hours as the Bourse de Commerce. It is not accessible without an admission ticket to the establishment. It is managed by the company La boutique du lieu.

## Definition of valid tickets

The following are valid entry tickets:

- the Exhibition ticket, time-stamped or dated;
- the undated Open ticket allowing access over a period of 6 months;
- the time-stamped ticket for an event;
- the ticket(s) for a guided tour, a self-guided tour, an open tour or an individual or group workshop;
- the Cercle Solo or Duo membership card;
- the Super Cercle membership card;
- the Cercle invités card;
- the undated laissez-passer allowing access over a period of 6 months;
- proof and/or the identity document in the case of **free access** (and the ticket when required to reserve a time slot as specified below)

The term «ticket» means:

- the e-ticket or m-ticket purchased by the Internet user on the online sales sites [billetterie.pinaultcollection.com](http://billetterie.pinaultcollection.com), [billetterie-supercercle.pinaultcollection.com](http://billetterie-supercercle.pinaultcollection.com), [billetterie-groupes.pinaultcollection.com](http://billetterie-groupes.pinaultcollection.com), [billetterie-conferenciers.pinaultcollection.com](http://billetterie-conferenciers.pinaultcollection.com), [billetterie-grandscomptes.pinaultcollection.com](http://billetterie-grandscomptes.pinaultcollection.com) or through an accredited retailer;

- the physical ticket issued at the Information-Tickets area or by the ticket machines or by an accredited retailer.

The closure of certain galleries or circulation areas (for the purposes of setting up or dismantling exhibitions) does not entitle the holder to a total or partial refund of the ticket.

Any resale of an admission ticket to the Bourse de Commerce is strictly prohibited. The ticket cannot be returned, exchanged or refunded except in the cases provided for in the general terms and conditions of sale. Any exit from the main building of the Bourse de Commerce is considered final.

The presentation of the admission ticket may be requested at any time by the staff of the Bourse de Commerce — Pinault Collection site.

In the event of a dispute concerning an admission ticket, visitors are invited to go to the Information-Tickets area of the Bourse de Commerce where they will be put in touch with a person in charge in order to settle any dispute. The Bourse de Commerce — Pinault Collection reserves the right to refuse access to its spaces in the absence of a compromise.

## Visitor access and control conditions

Besides exceptional periods of free admission, entry and circulation in the areas of the Bourse de Commerce during public opening hours are subject to possession of a valid admission ticket accompanied, if necessary, by proof of free or reduced admission and its presentation at access control.

### Exceptional access conditions linked to the Covid-19 pandemic: compulsory access by reservation, with some exceptions

Due to the sanitary conditions, the reservation of a time slot is compulsory in order to best manage the number of visitors allowed in the building and to make distancing measures possible. All visitors, including the beneficiaries of free admission, with some exceptions, must have a «ticket» for the time slot of their choice (time-stamped ticket). It is still possible to buy a physical ticket on site, at the Information-Tickets area, on the day of your visit, but without any guarantee of availability if the slots have all been sold out. It is therefore strongly recommended that you buy an e-ticket or m-ticket before your visit.

In order to gain access to the Bourse de Commerce, visitors are requested to submit to the instructions and checks of the Vigipirate plan as specified below in *Security measures*.

During busy periods, and in order to be able to apply the security instructions and to contribute to a more comfortable visit, the staff of the Bourse de Commerce — Pinault Collection may be required to ask visitors to kindly wait before entering the site, possibly beyond the entry time indicated on their ticket.

*\*As an exception, Cercle Solo or Duo members, journalists, members of the International Association of Art Critics, tour guides accredited by the Bourse de Commerce, disabled persons and their accompanying persons, war invalids and their accompanying persons, open ticket holders, holders of a laissez-passer, members of Palazzo Grassi—Punta della Dogana can access the Bourse de Commerce without reserving a time slot and in priority.*

It is forbidden to introduce into the Bourse de Commerce objects that may present a risk to the safety of persons, property, exhibited works of art and buildings. Consequently, it is forbidden to enter the premises in possession of:

- arms and ammunition of all categories;
- tools and sharp or blunt objects;
- aerosol cans containing substances likely to damage the works, the building and its equipment;
- explosive, flammable or volatile substances;
- illegal products;
- foul-smelling objects;
- luggage larger than 40 cm x 18 cm x 30 cm and, in general, any heavy, bulky or dangerous object;
- small means of locomotion (folding bicycles, scooters, skateboards, etc.) ;
- works of art and antiques;
- alcohol;
- animals, with the exception of small dogs, provided they are carried by their owner in a bag or basket, and with the exception of guide dogs or other animals for assistance to persons with disabilities or health problems justifying this exceptional assistance. These animals are exempted from wearing a muzzle, except for first and second category dogs;
- any other object deemed dangerous by the staff of the Bourse de Commerce – Pinault Collection.

By way of derogation, when on duty and subject to the presentation of supporting documents, agents of public administrations in charge of a police or law enforcement service are authorised to introduce arms and ammunition into the Bourse de Commerce – Pinault Collection, provided that the management of the Bourse de Commerce – Pinault Collection has been notified in advance.

By way of derogation, persons with reduced mobility are allowed to enter with their own folding seat and cane with a tip and to use them during their visit to the Bourse de Commerce. The same applies for the white canes of visually impaired persons.

Apart from this list, it is up to the staff of the Bourse de Commerce site to judge the dangerousness of the objects carried. Wheelchairs for the use of people with reduced mobility can also be checked when entering, leaving and during the visit of the site.

Any infringement of these provisions, noted at any time during the visit, authorises the Bourse de Commerce to refuse access to its building, to ask the visitor to leave it and, if necessary, to alert the police.

## Closure measures

Same-day ticket sales at the Information-Tickets area are stopped 45 minutes before the actual closing of the Bourse de Commerce.

The evacuation of public areas begins at the time of the effective closing of the Bourse de Commerce. The public is invited by the staff to move towards the exit so that the last visitor has left the premises within 15 minutes at the latest.

If circumstances so require, all or part of the Bourse de Commerce building may be temporarily closed to the public. No ticket refund can be claimed under the application of this article.

## Security measures

Access to the Bourse de Commerce is subject to the opening of bags or any other packages brought into the building by visitors, in accordance with the Vigipirate plan. If a prohibited object is detected (see *Visitor access and control conditions*), the visitor's access to the Bourse de Commerce is refused.

In accordance with Law No. 2010-1192 of October 11, 2010, these rules prohibit any clothing intended to conceal the face and making it impossible to fully identify the person in the public space. In particular, any accessory or clothing that masks the face, such as a bonnet, helmet, full face veil, etc., is excluded. Any person refusing to present themselves with their face uncovered will be refused access to the Bourse de Commerce. Sanitary masks are not considered to mask the face.

As a security measure and in accordance with Article L613-2 of the Internal Security Code, in the event of special circumstances, the security services of the Bourse de Commerce – Pinault Collection may carry out various access control operations:

- a request to open a bag to check its contents without searching it;
- security hand searches with the person's agreement

Security staff may refuse items whose presence in the Bourse de Commerce does not seem compatible with the security or good order of the establishment.

Refusal to submit to any of these controls may justify the prohibition of access to the Bourse de Commerce.

## Priority access and accessibility

Priority access to the Bourse de Commerce is reserved for:

- pregnant women;
- visitors with a child under the age of 3;

and, on presentation of valid supporting documents:

- people with reduced mobility and their accompanying person (see below for other priorities or services offered);
- holders of a laissez-passer;
- members of the Bourse de Commerce Cercle Solo or Duo;
- members of Palazzo Grassi – Punta della Dogana;
- holders of a press card (valid for 1 person) or members of the AICA;
- visitors with an Open ticket;
- tour guides accredited by the Bourse de Commerce – Pinault Collection.

People with disabilities also benefit from:

- priority access to lifts;
- accessibility to the site and its services thanks to specific facilities, in particular adapted toilets and lifts;
- reserved seats in the auditorium;

- magnetic loops in the auditorium, ticket office and reception areas;
- loan of wheelchairs or folding seats, for walking assistance or difficult standing;
- loan of magnifying glasses for the visually impaired and audiophones equipped with magnetic loops on request at the reception areas;
- a dedicated email for any questions or specific needs: [accessibilite@pinaultcollection.com](mailto:accessibilite@pinaultcollection.com).

To find out about the measures and tools put in place by the Bourse de Commerce – Pinault Collection for people with disabilities, we invite you to consult the [accessibility booklet](#).

In addition, restaurant customers benefit from a dedicated entrance, subject to presentation of their reservation or after checking with the restaurant staff that there are still places available.

# Cloakrooms and services

## Deposit of items

Self-service lockers as well as an administered cloakroom are available to visitors to deposit their personal belongings or any objects subject to compulsory deposit (see below). They are reserved only for visitors to the Bourse de Commerce and people attending an event in the auditorium. They are accessible as follows:

- Self-service lockers are located on the ground floor. They have a personal code lock. Schoolchildren leave their belongings in the «group» lockers dedicated to them, separate from those reserved for individual visitors;
- The cloakroom administered by a receptionist is offered on level -2 in the event of high attendance and/or programming in the auditorium. A numbered slip will be issued for the deposit.
- Tips are not accepted by the staff.

It is not advisable to deposit in the self-service lockers:

- sums of money;
- chequebooks and credit cards;
- identity documents;
- computers and mobile phones;
- keys;
- any valuable object, in particular jewellery, cameras or video cameras.

*The abovementioned items are not accepted in the administered cloakroom.*

For security reasons, the following objects are not accepted in the museum (exhibition area, restaurant, auditorium) and must be left in the cloakroom or, for large umbrellas, in the dedicated area at the entrance of the museum:

- umbrellas that are not foldable and non-retractable, unless they are used by people who find it difficult to move around;

- motorbike helmets;
- backpacks;
- food and drinks.

For safety reasons, bulky pushchairs may be refused in the exhibition areas. Baby carriers and folding pushchairs are available for visitors who have left their bulky pushchairs at access control.

In the event of an emergency evacuation, priority is given to the safety of people. Items deposited in the cloakrooms cannot be removed. Their owners will have access to them again when the site reopens, once the emergency procedure is lifted.

## Withdrawal procedures and loss of the numbered slip or code

All deposits in the cloakrooms must be collected the same day, before the site closes.

In the event of loss of the numbered slip, it is the responsibility of the visitor who has lost their slip to provide proof of their status as owner of the item claimed. If a user forgets the code for a self-service locker, they can contact the Reception desk to have their locker unlocked. Objects not removed when the Bourse de Commerce building closes are considered as found objects (see *Lost and Found*).

## In the event of loss, theft or damage

In the event of loss, theft or damage to an object or set of objects deposited in the cloakrooms in exchange for a slip or in a code locker, the visitor is invited to make a declaration to the staff. The management of the Bourse de Commerce – Pinault Collection declines all responsibility in the event of loss, theft or damage to valuables (see *Deposit of items*) and for the theft of objects that have not been deposited in the cloakrooms.

In the event of theft or attempted theft from a visitor, they are invited to report it to the security staff or any other staff of the Bourse de Commerce – Pinault Collection as soon as possible.

## Lost and Found

Items that are not removed when the Bourse de Commerce closes are held at the disposal of their owners at the Information-Tickets area located at 1, rue Adolphe-Jullien — 75001 Paris, for 3 months and 1 day for any item with an estimated value of less than €100, and 1 year and 1 day for any item with an estimated value of €100 or more. The owner may call the switchboard on 01 55 04 60 60 or contact the Bourse de Commerce by email at [info.boursedecommerce@pinaultcollection.com](mailto:info.boursedecommerce@pinaultcollection.com) to check before coming if their object has been found. After this period of 3 months and 1 day or, as the case may be, 1 year and 1 day, the items found are sent to the Central Lost and Found Office of the préfecture de police, located at 36, rue des Morillons — 75015 Paris.

Perishable goods left on site will be discarded each evening after closing.

Forgotten credit cards, official identity papers or driving licences are sent, after a period of 7 days, to the police station of Paris 4th arrondissement, located at 27, boulevard Bourdon.

Visitors are asked to report any items found to a member of staff. Abandoned objects that appear to present a danger to the security of the site may be destroyed without delay or notice by the competent services of the national police. In this case, the person who abandoned such an object will be held liable, particularly with regard to the costs incurred by the police, as well as for the consequences of the temporary closure of the site.

## Services and comfort of the visit

All the visiting areas of the Bourse de Commerce are air-conditioned.

A Wi-Fi network covers the whole building and part of the forecourt.

For your comfort and that of your children, the Bourse de Commerce — Pinault Collection lends pushchairs and baby carriers to visitors. There are also changing tables in the Bourse de Commerce.

USB sockets are available in some lockers in the cloakrooms (ground floor). Headphones can be lent in the reception areas of the Salon, as well as batteries for mobile phones on deposit of an identity document.

All these small items of equipment, furniture and works are made available free of charge to visitors in the various areas and are to be used with care, in accordance with their purpose and with courtesy towards other visitors. After use, they must be left in good condition in the areas or, as the case may be, handed over to the reception staff who will clean them according to strict sanitary rules.

### **Exceptional conditions linked to the Covid-19 pandemic**

Due to sanitary conditions, some loans may be suspended. Please enquire before your visit.

# Good behaviour during the visit

## Good behaviour towards the staff, other visitors, the works and the building of the Bourse de Commerce

Generally speaking, all visitors are required to respect the security instructions, to avoid provoking, by their attitude, their dress, their words, any disturbance whatsoever to people nearby, whether it be other visitors or the staff of the Bourse de Commerce — Pinault Collection. They must not interfere or contribute to interfering with the smooth running of the visit and activities of the Bourse de Commerce — Pinault Collection.

Correctness and courtesy are required towards everyone present on the site and towards staff. In particular, it is prohibited:

- to organise demonstrations, gatherings or rallies;
- to carry out collections, petitions or any commercial, advertising or soliciting activity;
- to smoke or vape on the site;
- to visit the site while intoxicated;
- to throw paper or rubbish on the ground, especially chewing gum;
- to lie down on the benches;
- to move around the site barefoot or shirtless;
- to behave in an insulting, violent, aggressive or indecent manner towards other visitors and staff (words, demeanour, gestures, attitude, etc.); to disturb other visitors by any noisy demonstration, in particular by answering the telephone and listening to noisy equipment (radios, speakers, musical instruments, etc.).

Any verbal aggression, insults of a racist, sexist or homophobic nature, any physical aggression committed by a visitor against another visitor or a member of the staff of the Bourse de

Commerce in the performance of their duties will give rise to proceedings against the perpetrators in accordance with the provisions of the Penal Code.

## Actions affecting the safety of persons, property and proper visiting conditions

Visitors must refrain from any action that could endanger the safety of persons and property. In particular, it is prohibited:

- to pass through the devices intended to supervise the visit and, except in the event of an accident, to use the emergency exits and fire escapes;
- to touch the exhibited works as well as the decorations of the Bourse de Commerce, unless otherwise specified; to lean on the showcases, pedestals and other elements of presentation of the works;
- to affix graffiti, stickers, posters, marks or dirt;
- to damage in any way the documents and materials made available to the public;
- to carry a person on your shoulders;
- to eat and drink in the exhibition spaces and in the auditorium;
- to manipulate a fire alarm box or emergency means without reason;
- to operate burglar alarm systems;
- to take photo or video shots of the surveillance and security systems of the Bourse de Commerce — Pinault Collection ;
- to abandon, even for a few moments, personal objects;
- to hinder the circulation of the public, obstruct passages and exits, especially by sitting on the stairs.



## **Supervision of minors**

For security reasons, access to the Bourse de Commerce is forbidden to children under 13 years of age not accompanied by an adult.

Any person responsible for the supervision of minors is obliged to ensure that they comply with the visiting rules.

Any lost child is entrusted to a staff member of the Bourse de Commerce – Pinault Collection who will take them to the Salon. If this child has not been joined by their family within one hour of being handed over to the site staff, the police station of Paris 4th arrondissement will be contacted to deal with the matter.

## **In the event of accidents, illness and unusual events**

Any accident, illness of a person and/or abnormal event must be immediately reported to the security staff or any other staff of the Bourse de Commerce – Pinault Collection.

In the event of an accident or illness, the victims are taken care of by the fire safety and personal assistance service of the Bourse de Commerce – Pinault collection. First aid can be given on site by the site staff.

The Bourse de Commerce is equipped with a defibrillator, available in case of emergency.

Any person providing assistance is invited to leave their name and address with the site staff present on the premises, as well as with the emergency services.

In the event of theft of a work of art, the Bourse de Commerce will close its doors without notice pending the intervention of the police.

## **In the event of an accident, and in particular fire**

If a fire breaks out, it must be reported immediately:

- verbally, to the security staff, or any other staff of the Bourse de Commerce – Pinault Collection;
- by using the alarm boxes distributed in the spaces and connected to the central fire station.

Visitors and staff alike must remain calm.

If the evacuation of the building is necessary, it must be carried out in an orderly, disciplined manner and in strict compliance with the safety instructions given by the staff of the Bourse de Commerce – Pinault Collection.

In the event of an accident or material damage, the victim may submit a written complaint to the site, enclosing all the necessary supporting documents, with a view to possible compensation.

# Groups

## Guided tours, self-guided tours and open tours

For the convenience of group visits and for the comfort of other visitors, groups must reserve a visit time among the slots made available to them via the different booking methods:

- Online:  
[billetterie-groupes.pinaultcollection.com](http://billetterie-groupes.pinaultcollection.com) ;  
[billetterie-conferenciers.pinaultcollection.com](http://billetterie-conferenciers.pinaultcollection.com)  
(dedicated to external tour guides);  
[billetterie-grandscomptes.pinaultcollection.com](http://billetterie-grandscomptes.pinaultcollection.com)  
(reserved for partners of the Bourse de Commerce – Pinault Collection)
- By telephone 01 55 04 60 70.

Details of the booking methods are specified on the website (dedicated pages) or in the general terms and conditions of sale for groups, available online or on request.

All groups must go to the Information-Tickets area, presenting their ticket(s) for the visit to the reception staff in order to be provided with audiophones. During a guided tour, the group is welcomed by the official Bourse de Commerce tour guide who will conduct the visit and accompany the group to the entrance of the Bourse de Commerce.

In the context of a self-guided tour, the group leader or external tour guide will collect the equipment and accompany the group to the entrance of the Bourse de Commerce. If they are leading the tour independently, the external tour guide must, before booking (via the dedicated online service or telephone reservations), have obtained an accreditation which they must wear visibly for the duration of the visit.

Group leaders can pay for additional tickets, if necessary, at the Information-Tickets area.

The group ticket is valid for a single entry to the Bourse de Commerce. Please note that all exits are final.

The number of school or student groups cannot exceed a maximum of 30 people (including accompanying persons); during busy periods, the Bourse de Commerce – Pinault Collection reserves the right to adapt the tour itinerary. The size of a group of adults, in the social field or accessibility categories, cannot exceed 20 persons in addition to the tour guide and/or the person leading or guiding the visit.

Please note that group visits are not possible on Saturday afternoons, Sundays and public holidays, unless otherwise authorised.

To supervise Education group visits, the Bourse de Commerce requires the minimum assistance of:

- one accompanying person for every eight pupils for kindergarten classes;
- one accompanying persons for every fifteen pupils for elementary classes or leisure centres;
- two accompanying persons for every thirty-five pupils for secondary school classes;
- one accompanying person for every thirty pupils for high school classes and students;

To supervise the visit of mixed groups of adults and children, the Bourse de Commerce – Pinault Collection requires the minimum assistance of two accompanying persons for every 20 people.

The Bourse de Commerce advises groups whose participants are disabled to provide them with optimal visiting comfort and provides them with equipment free of charge: audiophones equipped with magnetic loops, chairs, magnifying glasses.

Each member of the group remains next to the leader or the accompanying persons.

Members of the group are allowed to sit on the floor if they wish, but outside of pathways and as long as the number of visitors present permits.

Failure to comply with the provisions of this article exposes the person responsible for the group to being prohibited from re-booking a group visit. Checks can be carried out at any time during the visit by the staff of the Bourse de Commerce – Pinault Collection.

### **Exceptional conditions linked to the Covid-19 pandemic**

Due to sanitary conditions, the number of slots reserved for groups and/or the maximum number of people allowed per group may be reduced. Please enquire online or by telephone before your visit.

## **Speaking**

La Bourse de Commerce – Pinault Collection respects the «right to speak». The «right to speak» in the Bourse de Commerce is granted to:

- holders of the tour guide card, foreign guides, curators and staff of French or foreign museums holding a professional card who have been accredited prior to their booking;
- French or foreign teachers leading their pupils;
- associative relays, relays in the social field and relays for the disabled in the context of the exercise of their duties and after prior authorisation from the Bourse de Commerce – Pinault Collection;
- persons individually authorised by the management of the Bourse de Commerce – Pinault Collection.

The person authorised to speak before a group must refrain from giving the floor to any other member of the group.

## **Equipment for visiting groups**

For group visits, guided or self-guided, starting from secondary school, all participants will be equipped with audiophones made available by the Bourse de Commerce. For security reasons, please note that no external guidance equipment is accepted within the Bourse de Commerce premises, without prior written agreement.

School groups and students are allowed to use objects and mediation tools (pencils, pens, notepads, educational booklets, digital cameras, etc.) in the room, subject to the number of people in the room. Their proper use is the responsibility of the group leader.

## **Cancellation, postponement and delay**

Please note that any delay reduces the visit time accordingly. If the visit is more than 30 minutes late with respect to the time slot reserved for the group, the visit is cancelled and payment is due.

For any request for cancellation or refund of a group visit, we invite you to consult the general terms and conditions of sale for groups on the [pinaultcollection.com/boursedecommerce](https://pinaultcollection.com/boursedecommerce) website.

## **Attendance, restrictions and group distribution**

Group visits take place under the supervision of a person in charge responsible for ensuring that the members of the group comply with all of these Rules and that the visit runs smoothly. For the comfort of all, group visitors should pay particular attention to other visitors and take care not to disturb them.

Site staff are authorised to distribute groups in the rooms and in the areas where people pass through and circulate to deal with crowds and streamline the visit itinerary. Exceptionally, in the event of excessive crowding in the spaces, they may limit the speaking time of a group.

The security staff of the Bourse de Commerce – Pinault Collection may, at any time, restrict the conditions of access and group visits for security reasons.

# Digital equipment

## Use of mobile phones

Visitors are allowed to use mobile phones and digital tablets in all areas of the Bourse de Commerce. The consultation of content on the Bourse de Commerce – Pinault Collection website, its application or any other content that may enrich your visit and that may be made available to you is encouraged.

However, a few rules of courtesy and good practice must be respected for the comfort of visitors and the serenity of the premises:

- Please ensure that you use headphones when viewing audio or video content so as not to disturb other visitors. In case you forget, headphones are available at the reception area of the Exhibition;
- It is recommended to put the phone in silent mode so as not to subject other visitors to unwanted ringing tones; it is recommended to restrict telephone conversations or to continue them in a low voice outside the exhibition rooms.

This use may be restricted or prohibited in the auditorium or more broadly in the context of the organisation of an event, as specified below.

## Internet and Wi-Fi access

Internet connection is available in the areas of the Bourse de Commerce through a public Wi-Fi network. Visitors are invited to use this Wi-Fi network free of charge, as long as they are equipped with a digital tool, smartphone or tablet.

However, the use of this free service is subject to the prior acceptance by the visitor wishing to connect to the Wi-Fi service of the General Terms and Conditions of Use of the Wi-Fi service. In this context, the Bourse de Commerce – Pinault Collection undertakes to comply with the recommendations, in terms of the processing of

personal data, of the General Data Protection Regulation (GDPR).

## Preserving the integrity of computer equipment

In order to preserve the integrity of the site's equipment and in particular to prevent the spread of computer viruses, it is strictly forbidden to make any material, software or configuration changes to the computer equipment concerned by the scope of these Rules, and in particular:

- to install or uninstall any software;
- to copy the software acquired by the site;
- to enter or extract data by any means (network, Wi-Fi, USB key, etc.);
- to change the configuration of workstations and viewing devices;
- to connect any device (USB key, external hard disk, etc.).

Computer equipment means, in particular:

- computerised consultation and mediation stations and devices;
- the ticket sales points, the bookshop and restaurant;
- the ticket vending machines at the entrance;
- any computerised equipment or device related to a permanent or temporary exhibition or event.

# Shooting, recording and copying

## Shooting methods

During public opening hours, visitors are authorised to photograph or film the architecture and works of art on display for their own private use and to the exclusion of any collective and/or commercial use, with the exception of exceptional and one-off restrictions that may be imposed by an artist or their beneficiaries and indicated in the vicinity of the work. In this case, the prohibition to take photographs is indicated at the entrance to the exhibition and/or on the label of the works concerned.

The use of flashes or additional light as well as stands, tripods, telescopic poles, umbrellas, and other supports is not permitted.

It is forbidden to film, photograph or record the technical installations and equipment without prior agreement from the management of the Bourse de Commerce – Pinault Collection.

Without prejudice to the provisions of the following articles, professional photography, filming and the recording of radio or television broadcasts are subject to a special procedure and to prior formal requests for authorisation.

## Recordings and shots of staff and the public

Any recording, filming or sound recording to which the staff or the public must be subjected requires, in addition to the agreement of the interested parties, the authorisation of the management of the Bourse de Commerce – Pinault Collection.

The Bourse de Commerce – Pinault Collection declines all responsibility towards third parties in the event of infringement of these provisions.

## Copies of works

Please note that making copies of the works exhibited in the Bourse de Commerce is not authorised.

# Special provisions applicable to the Auditorium

## The quality of sound and visual conditions

In order to preserve the quality of the conditions for listening to and viewing the programmes and speakers presented in the Auditorium, visitors are required to adopt a calm attitude inside the auditorium, and in particular to avoid talking aloud during events.

## Noisy devices and the use of mobile phones

The use of noisy devices (radios, speakers, musical instruments, etc.) is prohibited.

Mobile phones must be switched off or their «flight» mode activated during performances, interventions and screenings. Shooting or recording may be prohibited or restricted.

In the event of an audiovisual recording of the event authorised by the Bourse de Commerce — Pinault Collection, visitors are warned that their image may appear on the film.

## Reserved places

Whatever its configuration, the Auditorium can accommodate wheelchair users and their accompanying persons. The Auditorium also has magnetic loops for visitors with hearing aids.

When a reservation system is set up, visitors are required to comply with the instructions printed on the tickets and, more generally, the associated general terms and conditions of sale.

## Access to the Auditorium

Any member of the public at an event, whatever their age, must have a ticket, paid or free of charge. This ticket does not give access to the exhibition areas of the Bourse de Commerce in case of an event outside opening hours.

The Bourse de Commerce — Pinault Collection authorises access to the Auditorium for children over the age of three depending on the programme.

When entering and leaving, all members of the public must comply with the instructions of the reception and security staff.

For obvious reasons of comfort of listeners and speakers, access to seats can no longer be guaranteed after the start of the event. Latecomers will only be able to access the actual room when the event is interrupted and depending on accessibility.

The purchase of a ticket for an event implies acceptance of the Visiting Rules and the general conditions of sale of the Bourse de Commerce — Pinault Collection.

# Special provisions applicable to Workshops

## **How to access Workshops**

Access to educational spaces (called Workshops) is by reservation for groups. The individual public will be guided by the reception and mediation staff when dedicated activities are organised.

Visitors accessing the Workshops are required to respect these Visiting Rules and to comply with any specific safety instructions issued to them by the staff of the Bourse de Commerce – Pinault Collection in order to guarantee the smooth running of the activities offered.

## **Careful use of the equipment provided and its return**

The equipment necessary for the smooth running of Workshops is made available by the Bourse de Commerce – Pinault Collection. Visitors are required to respect the instructions for using this equipment, to take care of it and to return it to the staff at the end of the Workshop.

# Sanctions

## **Breaches of the Visiting Rules and sanctions**

We regret to remind you that any breach of these Visiting Rules exposes the offending visitor to temporary or permanent exclusion from the Bourse de Commerce spaces and, where appropriate, to legal proceedings depending on the seriousness of the facts.

This exclusion is effective immediately and does not give entitlement to any reimbursement.

You are also reminded that any attempt or carrying out of theft, destruction, degradation or deterioration of a movable or immovable object on the site is punishable by criminal sanctions (Articles 311-1 et seq., 322-1 and 322-2 of the Penal Code). Independently of any criminal proceedings, the site may also claim compensation for the damage caused to it.

## **Staff responsible for enforcing the Visiting Rules**

The staff of the Bourse de Commerce — Pinault Collection, and especially those in charge of reception and fire and safety, are responsible for enforcing these rules.

Visitors are required to follow the instructions given to them by the staff.



# General provisions

You can pass on your suggestions/complaints to the reception teams present at the exit of the Bourse de Commerce or at the Information-Tickets area. All complaints and questions can also be sent to the address [info.boursedecommerce@pinaultcollection.com](mailto:info.boursedecommerce@pinaultcollection.com).

## Dissemination of the Visiting Rules

These rules are made available to visitors, on request at the Information-Tickets area of the Bourse de Commerce, in its reception room and can be consulted on its website at the following address: [pinaultcollection.com/boursedecommerce](http://pinaultcollection.com/boursedecommerce).

## Video surveillance

We inform you that the interior spaces and the outside perimeter of the Bourse de Commerce are under video surveillance.

The images captured by the cameras are recorded and stored for 30 days. In accordance with Law 95-73 of January 21, 1995, any interested person may, under the conditions defined by law, have access to the recordings that concern them.

The team of the Bourse de Commerce —  
Pinault Collection wishes you a pleasant visit.

Bourse  
de Commerce  
**Pinault  
Collection**