

Together, let's protect our health!

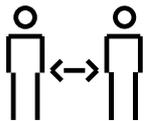
Please respect the following measures:



Book your ticket online



Present a vaccine pass or a health pass



Respect the distance of 1 metre with the other visitors



Use the hand sanitiser at your disposal at various points of the exhibition route



Respect the visiting directions

Enjoy your visit!

Bourse
de Commerce
Pinault
Collection

Health and Safety Charter of the Bourse de Commerce — Pinault Collection

Vaccine pass and health pass

From 24 January onwards, in accordance with government directives, the presentation of the a vaccine pass is mandatory for visitors from the age of 16 in order to access the Bourse de Commerce, its exhibition spaces and auditorium.

The health pass is also required for minors aged 12 to 15 years.

The vaccine pass and the health pass take the form of a QR Code, and must be presented on a smartphone or in a paper version, along with a valid ID. They can be delivered by a healthcare professional or downloaded via the “Mon carnet” section of the TousAntiCovid app.

Vaccine pass eligibility

You are eligible for a valid health pass when you can provide one of the following documents:

- **Vaccination certificate**, obtained after a full vaccination cycle: 7 days after the 2nd injection for dual injection vaccines (Pfizer, Moderna, AstraZeneca); 28 days after injection after single injection vaccines (Janssen / Johnson & Johnson); 7 days after injection for vaccines administered to people who have already had Covid-19 (single dose). All persons over 18 years and one month of age month should receive a booster dose no later than 4 months after their last injection to receive a valid vaccination certificate. More information on [service-public.fr](https://www.service-public.fr).
- **Certificate of recovery, RT-PCR or positive** antigen test attesting to recovery from Covid, dating from at least 11 days and under 6 months.
- **Certificate of contraindication to vaccination**

Health pass eligibility

Minors aged 12 to 15 years need only a health

pass to access the museum. They are eligible if they can provide a vaccination certificate, a certificate of recovery, a certificate of contraindication to vaccination or a **certificate of a negative RT-PCR or antigen test result** less than 24 hours old.

Non-European visitors who have been fully vaccinated with one of the vaccines recognized by the European Medicines Agency can obtain a QR code valid pass vaccinal on French territory, More information on [service-public.fr](https://www.service-public.fr).

The QR Code of the TousAntiCovid application or your printed document only gives “valid / invalid pass” and “first name, surname, date of birth” information. No other data is given, and we do not keep any details concerning you. These measures have been approved by the CNIL. For more information: <https://www.gouvernement.fr/infocorona-virus/pass-sanitaire>

Visiting capacity – Bookings required – Exhibition route

Visiting capacity

The museum's visiting capacity has been reduced and the number of tickets sold per time slot limited in order to comply with physical distancing measures. Museum staff are responsible for managing the number of visitors in the various spaces, particularly in the less spacious exhibition galleries.

Bookings required

All visitors*, including those benefitting from free admission, are obliged to purchase a ticket for the visiting time of their choice (tickets are stamped with the time of the visit).

Book your tickets online here.

It is still possible to buy a ticket on-site at the Information-Ticket Desk but there is no guarantee of availability, should all the time slots be taken. Therefore, we strongly recommend you purchase your ticket online before your visit.

Should you purchase your ticket on-site, payment by contactless bank card is preferred, although other means of payment are accepted.

Exchanging tickets

If you present any of the symptoms of Covid-19, please postpone your visit. If you have already purchased a ticket, please exchange your ticket for a later date. It is possible to exchange tickets for a museum visit, however, for any changes regarding group visits, please contact our team.

For any questions, contact our ticketing service: billetterie@pinaultcollection.com;

For group bookings, contact our groups department: groupes@pinaultcollection.com.

*Exceptions: direct access for Cercle Solo and Duo members, journalists, members of the International Association of Art Critics, lecturers accredited by the Bourse de Commerce, people with disabilities and their chaperone, war veterans and their chaperone, holders of open tickets or a Laissez-Passer, and Palazzo Grassi—Punta della Dogana members.

Recommended exhibition route

Visitors are asked to follow the signs in place to avoid crossing paths with other visitors as much as possible, especially in the circulation spaces. Visitors with reduced mobility and families with strollers should be given priority in terms of the use of elevators, etc.

Sanitary measures and visiting instructions

Social distancing measures

Visitors are asked to limit contact and to respect a physical distance of at least one metre in all areas in and around the museum and to pay attention to the floor markings in queues and reception areas.

Hygiene measures

Visitors are requested to disinfect their hands at the entrance to the museum with the hand sanitiser at their disposal. Guests are recommended to wash their hands regularly, and to cough or sneeze into their elbow or into a tissue.

If you present any of the symptoms of Covid-19, please postpone your visit. If you have already purchased a ticket, please exchange your ticket for a time slot at a later date, or cancel it by **contacting the ticket office**.

Lockers and loan materials

The self-service cloakroom (lockers) is accessible. For group visits, headphones are disinfected before and after each use with a virucidal product.

Reinforced cleaning and disinfection

Toilets are cleaned with increased frequency, according to government guidelines. Particular attention is paid to cleaning frequently touched surfaces like stair handrails, door handles, display counters, seats and benches.

A safe welcome

Reception and security officers are protected by Plexiglas.

Adapted tour activities

Available free and without downloading, the visitor assistance app accompanies guests with sound trails and introductory texts to learn about the architecture and exhibitions at the Bourse de Commerce: **visite.boursedecommerce.fr/en/**

The exhibitions brochure, presented to each visitor, is also available in a digital version and may be consulted online.

Restaurant-Café and bookshop

La Halle aux grains — Restaurant-Café and the bookshop are open to visitors and respect the health and safety measures in vigour. Payment by contactless credit card is preferred.

Refunds in the event of closure

The Bourse de Commerce — Pinault Collection will fully and automatically refund the public in case of administrative closure due to sanitary instructions. For information, contact us at: **billetterie@pinaultcollection.fr**

The team of the Bourse de Commerce — Pinault Collection wishes you a pleasant visit.

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